CHAPTER I

INTRODUCTION

This chapter introduces the present study. It describes background of the study, research problems, and research purposes, significance of the study, scope and limitation and definition key terms.

1.1 Background of Study

The implicature analysis frequently has been conducted by some researchers in the previous study. Alduais (2012) and Maghfirah (2016) said that Grice theory of implicature is universal and applied to all languages of the world. Based on Christopher Potts (2014) generally Grice theory of implicature is divided by two types, conversational implicature and conventional implicature. For instance of implicature used in various genres: in comic (Husna, 2013) focused on describing the implicature occurred and the maxims that were violated, course book (Nurzani, 2015) focused on conversational implicature and the implied meaning, humor (Khusnita, 2013) focused on implicit meaning, movie (Danang, 2011, Fadilah, 2012, Wijayanti, 2013, Muvida, 2015, and Nur, 2015) they focused on conversational implicature, transcript interview (Putri, 2011) focused on implied meaning, and also in holly Qur’an (Saputro, 2014 and Maghfirah, 2016). In other hand, Advertisement is also included: TV commercial advertisement product (Ashari, 2009), drink advertisement (Sari, 2009), mobile phones and cars advertisement (Ni’mah, 2012), cigarette
advertisement (Mutmainnah, 2013) and (Safitri, 2015), they focused on intended meaning of the slogan and some of them with focusing on linguistic form. In studying implicature, most of researcher used conversational implicature. Moreover, Mutmainnah(2013) in her cigarette advertisement conducted her research by using Grice’s conversational implicature, she suggested the next researcher who want to conduct a similar research to understand more about implicature, not only in conversational implicature but also conventional implicature and flouting maxim. The present study aims to continue their research by attempting to investigate in the other advertisement that is ‘implicature on Indonesia’s airline advertisement slogans’ and by using Grice’s implicature approach which intended meaning and the kinds of implicature of the slogans are being analyzed.

Related of this research, the implicature can be considerate as an additional meaning (Yule: 35). In fact, reading is the first ground to interpret meaning. In communication, the listeners or the reader may assume something more than what is said, as like in slogan of advertisement. Moreover, in this modern era competition for offering and selling product is very strict. Nixon (12:2003) also said that advertising has occupied an important place within these diverse accounts of economic and cultural change and represented a particularly visible marker of the dynamism of commercial society. That is why the writer take the advertisement is being analyzed.

Advertisement is the way advertiser to promote something or promote their product for sale. Based on Rani Abdul (2004:67) in Ni’mah (2012) Advertisements are identified as the texts that do their best to get people’s notice to make them turn
toward them. The purposes of advertisements are to attract, inform, motivate and appear curiosity of the public to buy and use their products or services to follow the ideas. As Shayma Abdullah Al-Azzawi (2009:3) said that advertising often takes advantage of implicature to make claims that people interpret to be more powerful than they really are. Means that there have many profits in advertising which has used an implicature to make people believe of the product of advertising. Even less, one of the tools to create the great advertisement is the language itself. The language must be interesting and easily catch the attention of the hearer, reader or consumer (Yunita: 2009). Bowdery (9:2008) advertising is all about communication. It’s about getting people to connect with the product or service. Advertising carries many messages to a great number of different people. It’s an important part of the company to make sure those messages are delivered successfully (P. 13).

Advertising slogans and promotional tools enables companies to introduce themselves, their products, or services. Further, it plays an important role in protecting brand identity (Irandoust and Abdi: 2013). In advertisement of product there is a slogan to make an intention from the customer to choose the product. Also to make an advertising slogan effective in introducing a company or institution, it should be easily understood by consumers, and be associated with a specific brand (Stewart and Clark, 2007 in Irandoust and Abdi, 2013). According to Ni’mah (2012) slogan is a memorable motto in some advertising or phrase used in political commercial, religious and other context as a repetitive expression of an idea or purpose. It is a group of words that promise a reward in dramatic way: easy to read,
easy to say and easy to remember. Slogan has different characteristic that can make a
different with other product. Guy Cook (1998) in Ni’mah (2012) add that the slogan
should use by a company selling a particular product will tie in closely with the
descriptions used in the advertising copy. The aim of slogan is get people’s intention
to choose the product or service.

Services are intangible and do not have a physical existence. Hence, services
cannot be touched, held, tasted, or smelt this is most defining feature of a service and
that which primarily differentiates it from a product (Management study guide, 2016).
Then,Related motive’s writer with this research going to analyzed, the writer uses the
product is being analyzed here is not commodity product but the service product. The
service product here is airline commercial transportation. There have some crucial
reasons why the writer selects this airline advertisement. First, the writer interested in
this airline advertisement which is in this modern era, airline transportation is
comfortable transportation, do not need to wait for much time to arrive the
destination.

Second, lately in this five years, there have much been information and
phenomenon about the accident of airline commercial transportation. Such as some
examples issues of airline’s accident which operated in Indonesia had ever covered
by some online news in five years lately. First, on 2011, the working down of Merpati
Nusantara airline flight 8968 on waters near Utarom airport, Kaimana, west Papua
which has been posted by nasional.harianterbit.com. Second, on 2012, the working
down of SukhoiSuperjet 100 after blundering side of Salak Mountain in west Java
which has been posted by nasional.kompas.com. Third, on 2013, the tripping over of Lion Air 904 in airport of NgurahRai which has been posted by nasional.harianterbit.com. Fourth, on 2014, the last contact operation of Air Asia QZ8501 route Surabaya-Singapore which has been posted by nasional.kompas.com. Last, on 2015, the airline of Twin Otter DHC-6-300 got a trouble in Enaratoli Papua which has been posted by republika.co.id.

The issues are not only about the accident but also about the delays of the aircraft, as like a news recently that posted by http://www.liputan6.com at May 10, 2016, said that there have been 2 schedules of Lion Air were delayed in AdiSucipto’s airport. Knowing the issues as above means the slogan advertisement and the product is frequently not synchrony. Not only that, lately when AEC (Asean Economic Community) is turning up, many airlines commercial transportation business is developing their quality, such as has launched by lifestyle.okezone.com at March, 25th, 2015 said that one of airlines commercial transportation, Garuda Airline enterprise increased their product up to 18 airlines to develop their quality. As indirect, it influenced the slogan. Those phenomenon attract the researcher to conduct a research use the airline’s advertisement slogan.

Considering on the slogan, to understand what intended meaning on slogan, and what the companies want to communicate with people by slogan. People should be aware to understand the slogan before selecting the product. Commonly, slogan is only paraphrase, being smart consumer to select the product should understand what intended meaning implied on slogan, means that, between companies (the speaker or
writer) and people or consumer (the reader or listener) sometimes has different ways to understand the text of language or slogan. Hence, the consumer should make assumption about what the companies is trying to convey. Then, generally it is called ‘implicature’. Such as (Safitri, 2015) said implicature is the truth in the utterances that is not stated explicitly by the speaker (the writer), so the listener (the reader) should interpret the meaning about the utterance by themselves. Implicature is one of branches of Pragmatics, which Pragmatics is concerned with the study of meaning as communication by a speaker or a writer an interpreted by a listener or a reader (Yule, 1996: 3). Therefore, study of implicature on the slogan of commercial airlines is being a subject matter in this study.

From explanation above, in this study, the researcher wanted to analyze the implicature of the airlines advertisement slogans that operated in Indonesia. Then the researcher inspires to conduct this study entitled “A Study of Implicature on Airline Advertisement Slogans Operated in Indonesia”.

1.2 Research Problem

Based on the Background of the study, the writer attempted to study implicature as in airlines advertisement slogans that operated in Indonesia. This study focus on one main problem, that is to know what the implicatures implied by slogans used in commercial airlines advertisement slogans that operated in Indonesia.
1.3 Research Purpose

Based on the one main problem. The goal of this study is to describe the implicatures are implied in commercial airlines advertisement slogans that operated in Indonesia.

1.4 Significance of the Study

Human communication is characterized by the ability to convey more information than uttered literally (Anton Benz, KatjaJasinskaja, FabienneSalfner, 2013: 1). Then the writer expects that this study can enrich the knowledge of people especially linguistic student who read this study about implicature. Moreover the implicature implied in the advertisement especially on commercial airlines advertisement slogans which is operating in Indonesia. And this study can be references for the next researchers who interested in implicature of advertisement study. This study also useful for the people or reader of the advertisements, make them realize that there always implied meaning in every slogans of advertisements. In addition finding of this study is useful for the any kinds of company that want to create a slogan can be easy remember by people.

1.5 Scope and Limitations

The scope of this study is the Grice’s implicature as the basis theory to analyze the commercial airline advertisement slogans which is the commercial airline operated in Indonesia. Then, the data that will be taken is using English slogans.
Whereas, to avoid this study beyond the object of this research. The writer also limits the kind of airlines in this study are commercial airline which are operating in Indonesia, exactly on the all of the international airport in Indonesia. Means that the airport which have standardization of international in name list of Indonesia international airport. The name list of Indonesia international airport is taken from official website; http://hubud.dephud.go.id.

1.6 Definition of Key Terms

The researcher clarified the terms to avoid the mistake or misinterpretation between the researcher and the reader:

1. Implicature is the speaker intends when do the communication to imply, suggest, and mean as distinct from the speaker literally says. In the other word, when the speaker utters the word there has been a hidden meanings are implied (Brown and Yule, 1988: 31).

2. Commercial Airlineis the freight on a scheduled basis between selected airports (Encyclopedia Britannica, 2016).

3. International Airportis the airport that has supplied with flight inter nation and has filled the criteria of international (Bandarasoekarnohatta.com, 2016)

4. Advertisement is public notice designed to inform and motivate. Their objective is to change the thinking pattern (or buying behavior) of the recipient, so that he or she is persuaded to take the action desired by the advertise (Business Dictionary, 2016).
5. Slogan is simple and catchy phrase accompanying a logo or brand that encapsulates a product’s appeal or the mission of a firm and makes it more memorable. And which (when used consistently over a long period), becomes an important component of its identification or image (Business Dictionary, 2016).