CHAPTER III

ANALYSIS

This chapter as the implementation of statement of the problems, analysis is the important components in this research. There are three subchapters in this chapter. The first subchapter, the researcher analyzed conveys the kind of anxiety Charlotte’s experiences as a mother in *Handle with Care*. Then, the last subchapter is the researcher analyzed effect of Charlotte’s anxiety towards her personality (character).

1.1 Kind of Charlotte’s Anxiety

In the first subchapter, researcher explains the types of anxiety experienced by the main character Charlotte. Charlotte is a mother of a daughter who suffered from brittle bones or OI (Osteogenesis imperfecta). Charlotte is a mother who is strong, caring, stubborn, and also women who are ambitious for her daughter, Willow. Charlotte was very fond of her, she will do anything to maintain and protect the willow. Charlotte overprotective attitude toward her daughter influenced the development of her personality. As a result, Charlotte experience anxiety, emotional instability and excessive anxiety about her daughter.

Anxiety is a part of psychology. Anxiety is the fear of something nameless. It is an internal conflict within selves, namely anxiety usually fear something will happen. Anxiety experienced by charlotte is the anxiety of a
mother who is afraid that something bad happened to her daughter. Charlotte will not let her daughter to suffer because of illness in the suffering since she was born. Charlotte will always keep an eye on what is done by her daughter. She was too anxious to let her daughter do something, because even small actions can make willow break bones. Charlotte make willow cannot do anything because of her excessive anxiety. Charlotte anxiety even make she sue her best friend named Piper to earn money can be used by him to finance all the needs of willow.

Because the demands Charlotte often feels anxious and uneasy in her life. Everyone including her husband would oppose the decision to prosecute piper. But Charlotte was too fond of her daughter and wanted the best for her even though willow will be hated by everyone and also has an impact on the psychology that is getting worse because of the demands of her accomplishments. Her life is always in anxiety because of fear of losing her daughter and also worried because of the demands it. Therefore, in this chapter the researcher will conduct the research through Charlotte neurotic anxiety, moral anxiety and reality anxiety

1.1.1 Charlotte’s Neurotic Anxiety

Anxiety neurotic fear of this type arise from id stimulus, if you ever feel 'bereft of ideas, nervous, cannot control themselves, behavior, intellect and even your mind, then you when subjected to neurotic anxiety. Neurotic is another word for feeling nervous. The main character in the novel handle with care is Charlotte. She is a mother of a daughter who suffered from brittle bones or OI (Osteogenesis
Imperfecta) in birth of her daughter, Charlotte worried because she was afraid of breaking and injuring her daughter. As a mother with a child that is different from normal children, create a different psychological state such as fear, emotionally unstable and excessive anxiety.

I burst into tears. “I don’t want her to go through that again. I can’t let them do that to her, Sean.” (14)

Piper held my hand tightly as we stared down at you in the NICU. The chest tube was still snaking out from between your battered ribs; bandages wrapped your arms and legs tight. I swayed a little on my feet. “Are you okay?” Piper asked. (15)

When she saw her daughter was hurt definitely, a mother afraid and anxious about the state of her daughter. That is what happened Charlotte, when she saw her daughter to get pain due to fractures. She could not control her emotions to see her daughter suffer. Charlotte wanted to make her daughter happy and also she thinks about the future of Willow with broken bones, can be costly. Therefore, Charlotte has uncontrolled mind, until she thought to demand best friend named Piper for earn money.

It won’t affect her, a voice in my head murmured. That’s what malpractice insurance is for. But it would affect us. In order to make sure you could rely on me, I would lose the friend I’d relied on since before you were born. (101)

With my heart pounding, I took a business card out of my back pocket and dialed the number before could lose my nerve.

“Marin Gates,” said a voice on the other end.

“Oh,” I stumbled, surprised. I had been anticipating an answering machine this late at night. “I wasn’t expecting you to be there...”

“Mrs. O’Keefe?”
“I’m interested in....taking legal action.” (102)

Charlotte a great mom. She dared to sue it to her friend. Although stimulation id make him lose sense. Charlotte starts planning requires a Piper with the help Marin, a lawyer who will contribute to the demand. Charlotte does not have nervous and uneasy, when first informed yesterday, she will file malpractice lawsuits her daughter to the doctor and best friend. Lawsuits that made her feel uneasy and anxious. Lawsuits that affect the family and life. Everyone including her husband against but remain firm charlotte for continue it.

“I can’t believe any parent would think that way,” Kelly said. “We all have to scrape the bottoms of our bank accounts to make things work. But I never, ever would wish I hadn’t had my son.”

I felt myself shaking uncontrollably. I wanted to be a mother, like Kelly, who took her son’s disability in stride. I wanted you to grow up like this other woman, forthright and confidence. I just also wanted the resources for you to be able to do it.

“Do you know what I’ve spent the past six months doing?” The woman with OI said. “Training for the paralympics. I’m on the swim team. If your daughter came home with a gold medal one day, would that convince you her life wasn’t a waste?”

“You don’t understand.”

Actually,” kelly said, you don’t.” (375)

From the quotation above, shows the attitude of nervousness, anxiety and fear of that in the show by the reaction of her body trembling. It shows neurotic anxiety in the nervous system in the body. Despite strong charlotte tryies and hides her anxiety in social situations because of lawsuits, but she cannot fool Id that was in her.
I wilted against the cair and pressed my fingers to my temples. I can’t,” I whispered. I looked down at the grain of the wood on the railing before me. “I can’t answer that question for you now, because now there is a willow........” I looked up the lawyer. “At eighteen weeks of pregnancy, I didn’t know Willow like I do today. So I can’t answer your question now, Mr. Booker. But the reality is, nobody gave me a chance to answer it back then.” (505-506)

Piper prosecution in the trial, Charlotte was given the question as by the prosecution about her pregnancy, when she knew that her daughter was disabled if she would abort her daughter? The question makes Charlotte restless until she pressed her fingers to her forehead to relieve her nervousness.

So i sat on my hands, getting more and more agitated. Mybe the jury though it was because I couldn’t watch this. The phone would stop vibrating and then start a moment later. On the screen I watched you at physical therapy, walking forward toward the mat biting your lower lip. The phone vibrated again, and I made a small sound in the back of my throat.

What if you’d fallen? What if the nurse didn’t know what to do? What if it was something even worse than a simple break? (556)

Increased nervousness in the trial when she found the phone from home. Anxiety and panic experienced by her, until he could not concentrate on her trial. Perhaps this is the inner contact between mother and child. She could feel something bad to her. Concerns over the uncontrolled instincts that could bring punishment, she was afraid of something that is not desirable happened to her daughter.

According to figures of psychoanalysis Sigmund Freud, that the personality dynamics is largely governed by the need to meet the needs of human life. But in fact sometimes one gets is something unpleasant, frustrating and even dangerous threat or anything. To stimuli that threaten or harm, someone usually
indicates a fear reaction, and when the stimulus cannot be solved or cannot be controlled, so life threatening will eventually experience anxiety or anxiety. Charlotte has anxiety over the condition of her daughter and for her lawsuit.

From the above quotation, the researcher explains worry, anxiety, fear causing concern in Charlotte. Actually, fear, and anxiety is a natural feeling in the human mind when she did something wrong in society or people around. So, when adults are not able to cope or environmental conditions, it will put them into helplessness and will also create anxiety in herself. The researchers tried to examine the inner conflicts Charlotte causes fear and anxiety in neurotic anxiety.

**1.1.2 Charlotte’s Moral Anxiety**

Moral anxiety is anxiety when we feel when the threat comes not from the outside world or from the physical world, but of the social world super-ego that has been internalized into us. This moral anxiety is another word of shame, guilt or fear of sanctions. This form of anxiety is the fear of own conscience. That anxiety experienced by Charlotte. Feelings guilty to filing a lawsuit for her friend. She was very concerned about the Piper, but she is also concerned with the fate of her daughter and what to do on her daughter to get all the needs required by her daughter.

Did she believe that, unconditionally? Not just about a rodding surgery but about any action that a good mother would undertake?

I didn’t know if I could even muster the courage to sue for wrongful birth. Saying abstractly that there were some children who shouldn’t be born was hard enough, but this went one step further. This meant saying one particular child—my child—shouldn’t have been born. What kind of
mother would face a judge and a jury, and announce that she wished her child had never existed?

Either the kind of mother who didn’t love her daughter all... or the kind of mother who loved her daughter too much. The kind of mother who would say anything and everything if it meant you’d have a better life. (100-101)

Charlotte does not know if she's a good mother or bad with that malpractice lawsuit. Charlotte inner conflicts cause anxiety in her. Charlotte knows if she did claim that, many people will hate her and call her as a bad mother and a bad mother to her daughter. And also she will be hated by her family, community, social environment even by all the mothers who have the same children, that person with fragile bones. Charlotte do all to protect and cares for his daughter, even though she did not realize her daughter for what is right or wrong in fact she asks himself about it.

How could I claim to know what was best for you, what you deserved, when at any moment I might be thrown a curveball-and learn that I hadn’t protected you as well as I should have? Was I considering this lawsuit because of you, or to atone for all the things I’d done wrong up to this point? (150)

The super ego (conscience) is both likely to feel guilty or ashamed if they do or think something immoral. As in Charlotte case. Anxiety felt Charlotte emerge from the super ego depicted above quotation that made her feel uneasy and distressed by the situation. Charlotte anxieties arise because of guilt. Charlotte sue her friend for her daughter, though her daughter did not know what was done to his kindness. She wanted to hide the problem of lawsuits that of her daughter, Willow.
I had not talked to you about the lawsuit. I told myself that I was trying to keep you blissfully ignorant for as long as possible—much the same reason I hadn’t told Ms. Watkins about it. But the longer I put off this conversation, the greater the likelihood you’d find out about it from a classmate, and I couldn’t let that happen.

Had I really been trying to protect you? Or had I just been protecting myself? Would this be the moment I’d point to, months from now, as the beginning of the unraveling between us: yes, we were sitting on Appleton Lane, under a sugar maple, the moment that my daughter started to hate me. (232)

It can be said that the cause of anxiety is the heart Charlotte word that hides the truth about when she filed malpractice lawsuits to her daughter. She feared that her daughter knew of others and hate. Charlotte fearful and anxious about the fact that willow would think if he demanded Piper because regrets having children as she (willow).

I heard a curtain open, and I stepped up to the empty confessional. I slid open the grate between me and the priest. “Forgive me, Father, for I have sinned.” I said. “It has been three weeks since my last confession.” I took a deep breath. “My daughter is sick,” I said. “Very sick. And I’ve started a lawsuit against the doctor who treated me when I was pregnant. I’m doing it for the money,” I admitted. “But to get it, I have to say that I’d have had an abortion, if I’d known about my baby’s illness earlier.”

There was a viscous silence. “It’s a sin to lie,” the priest said.

“I know... that’s not what brought me to confession today.”

“Well what did?”

“When I say those things,” I whispered, “I’m afraid I might be telling the truth.” (422–423)

Feelings of anxiety within Charlotte make her come to church more precisely in the confessional. Feelings of anxiety, agitated, fear and guilt made her depressed. The distress of Charlotte impact on the psychologically. Charlotte made a confession to the priest that what she did was wrong—read lawsuits. But
she was forced to do it for the sake of her child even though he knew she would be punished by the gods for acts committed it. Lie in doing it will be bad for her, the priest told her to repent but Charlotte worried because she had run to that demand.

Feeling of anxiety experience by Charlotte is the impact of fear and feelings of guilt for what he did. Sometimes anxiety brought someone to the restlessness of the soul. Anxiety will bring themselves into wrong and felt awry. But in fact it is a form of anxiety a person's attempt to become stronger with suffering anxiety experienced.

These concerns arise from the super-ego is conscience that tells us about the existence of something that does not right. According to Hall & Lindzey, moral anxiety appears if someone worried about doing something immoral. Therefore, people who have moral concerns will tend to avoid what is contrary to the moral.

1.1.3 Charlotte’s Reality Anxiety

Reality anxiety is the fear of the dangers of the external world, and the level of anxiety in accordance with existing threats. In everyday life we call this kind of anxiety as fear. Fear is a natural thing for someone, like the main character Charlotte in the *Handle with Care* novel. Reality anxiety that she has in the process of give birth in hospital. Charlotte feels anxious and scared when she was in the operating room.
The operating room was clinical, metallic. A nurse with green eyes—that was all I could see above her mask and below her cap—lifted my gown and swabbed my belly with Betadine. I started to panic as they hung the sterile drape in place. What if I didn’t have enough anesthesia running through the lower half of my body and I felt the scalpel slicing me? What if, in spite of all I’d hoped for, you were born and did not survive? (5)

In the operating room when the doctor began to be dissected stomach charlotte, she was terrified. She was afraid that her drug has yet to react and he could feel pain in the stomach. Charlotte sparked fears herself to imagine something that is not necessarily the reality. In addition, to the fear of the operation, Charlotte also fears about the fate of a baby who will be born. She fear that she cannot protect the baby and make the baby hurt. Charlotte’s fear makes her anxious and agitated.

As a mother, Charlotte fear of suffering the condition of brittle bones daughter since she was born. Charlotte fear may be bad for her psychological situation. She often felt afraid of small things about her daughter. She was afraid of every little thing that can make her daughter wounded. Anxiety and fear made her surplus to protect her daughter.

By the time I settled you in the back of the van, your eyes were nearly closed. “Baby, tell me where it hurts,” I begged, but you didn’t answer. Starting at the wrist, I gently felt up your arm, trying to find the tender spot. I had just hit a divot beneath your shoulder when you whimpered. But you had broken bones in the skin or twisted at a ninety-degree with the kind of severe break that made you slip into a stupor. Had the bone pierced an organ? (146)

We see quotation above about Charlotte frightened when she saw situation her daughter. Charlotte is afraid that her daughter broke her bones again. Charlotte fear was evident in the quote above. She asked her daughter with a
worried situation. Charlotte is frightened condition daughter like that. Charlotte cannot control her emotions when she saw her daughter in pain. She was too scared to see her daughter who withstands pain. Nevertheless she was quite responsive to the circumstances of her daughter even though she was frightened and anxious.

“Willow!” I yelled. “Willow!”

Goddamn Sean, for not backing a load of fill into the pond like I’d asked him to.

Suddenly, there you were, at the edge of the reeds that fringed the thin ice.

You had one foot balanced on the surface. “Willow,” I said softly, so that I didn’t startle you, but when you turned around, your boot slipped and you pitched forward with your hands outstretched to break your fall.

I had seen it coming. I had seen it, and so I was already moving as you turned to face me. I stepped onto ice, which was still too new and thin to support any weight, and felt the lettuce edge shatter underneath my foot. My boot filled with frigid water, but I was able to wrap my arms around you, to keep you from falling. (281)

Anxiety response is already shown by Charlotte pretty basic. She was afraid that her daughter was injured and breaks bones. As Charlotte frightened when she saw her daughter in pain, she was also scared and worried when she did not see her daughter. Charlotte worried when she knows her daughter is not back in time to say goodbye to pick up the newspaper in front of the house. Charlotte ran anxiously searching for her daughter, she was afraid her daughter falls or worse she splashed in the pond behind the house. Although in the end she found her daughter, who almost fell into the pool, but a sense of fear persists in Charlotte. She was always thinking about the bad things that could happen to her
daughter at any time. In Charlotte as fear and anxiety made her become paranoid at all what her daughter.

I didn’t want to go back home, because there, I’d have to see the blood. I imagined it was everywhere-on the shower curtain, the tiled floor, the drain of the bathtub. I pictured myself using a bleach solution and a damp cloth and having to wring it into the sink dozens of times, my hands burning and my eyes scalded, I imagined the water running pink, and even after a solid thirty minutes of cleaning I would still smell the fear of losing you (568).

The fear at seeing her daughter hurt is a natural thing for a mother.
Charlotte every time sees her daughter in pain from broken bones certainly felt anxious and hurt. Her daughter tried to commit suicide by slashing wrists in the bathroom when Charlotte was not there.

Feelings of worry fear and anxiety on the news of her daughter suicide. Charlotte shocked and panicked when discovered her daughter tried to commit suicide. Already with her daughter when she felt the fear of things that happened to her daughter. Charlotte fears also continued when she was sent home by her husband. Charlotte was afraid to go home and into the shower, for fear the sight of blood daughter. She was afraid to see her daughter in the bath of blood, when her blood was in the clear by her husband. Fear of the loss of her daughter who due to a suicide attempt. Charlotte was afraid bathroom of her house, for that reason. Charlotte fears that she has become a bad mother for her daughter.

Fear response that is given Charlotte saw things that made her daughter afraid of losing her daughter is because of uncontrolled emotion that was in her. Actually, fear and anxiety is a natural feeling in the human mind when he or she
did something wrong in their surrounding communities. So, when adults cannot cope with environmental conditions, it will put them into helplessness fears and anxieties to her.

1.2 The Cause of Charlotte Anxiety

1.2.1 Cause of Charlotte Neurotic Anxiety

Neurotic anxiety experienced by the main character Charlotte caused by herself. Charlotte cannot control her anxiety that be fear, anxiety, also arising from stimuli id, Charlotte never feel 'bereft of ideas, nervous, unable to control herself, behavior, sense and even her thoughts, then Charlotte is experiencing neurotic anxiety. Neurotic is another word for feeling nervous.

Cause of anxiety is when she learns new second child was born suffering from brittle bones. Anxiety that is based on the pressure of the naturally Id. She felt anxious and afraid when she saw her daughter was injured which causes brittle bones. Charlotte neurotic anxiety depicted with her instincts as a mother who connected with her daughter. Anxiety was depicted when Charlotte panicked, scared, nervous and worried when she saw a nurse tried touching her daughter.

“Be carefull.”

She smiled indulgently. “Relax, Mom. I’ve only checked a diaper ten thousand times.”

But this was before I had learned to be your voice, and as she untecked the fold of the swaddling, she pulled to fast. You rolled to your side and started to shriek-not the whimper you’d made earlier, when you were hungry, but the shrill I’d heard when you were born. “You hurt her!”

“she just doesn’t like getting up in the middle of the night“.
I could not imagine anything worse than your cries, but then your skin turned as blue as your eyes, and your breath became a string of gasps. The nurse leaned over with her stethoscope. “What’s the matter? What’s wrong with her? I demanded. (11-12)

This quotation describes the cause of anxiety Charlotte is because her daughter was injured. As a mother to see her daughter injured is something so painful. Charlotte was so worried when the nurse touched, because the touch can make bones broken. From the beginning of the sentence, Charlotte says the word "Be Careful". It was caused because she was nervous when he saw someone who does not know her daughter touched disease. Charlotte anxiety it causes.

The second cause of neurotic anxiety disorder is when Charlotte tried to sue doctors who handled her and best friend during the process of pregnancy until delivery.

It won’t affect her, a voice in my head murmured. That’s what malpractice insurance is for. But it would affect us. In order to make sure you could rely on me, I would lose the friend I’d relied on since before you were born. (101)

With my heart pounding, I took a business card out of my back pocket and dialed the number before could lose my nerve.

“Marin Gates,” said a voice on the other end.

“Oh,” I stumbled, surprised. I had been anticipating an answering machine this late at night. “I wasn’t expecting you to be there...”

“Mrs. O’Keefe?”

“I’m interested in....taking legal action.” (102)

The quotation, author explains the hands trembled Charlotte indicated she was nervous to make a legal challenge to malpractice friend. Charlotte quote above reveals nervousness when she called her lawyer to make demands. She was
depressed in her because she's like having a bad personality. But there is a reason behind her making legal claims to her friend. It was all done for the survival of her daughter. Psychology unstable situation makes him unable to control her emotions. Anxieties came as id in her distress because of an aberration.

*Id* personality Charlotte on tap her, making *Id* in her rebellious and deviant create feelings of anxiety, nervousness and also could not control her or her emotions. Nervous and anxious was influenced by inner conflicts that exist on her. Charlotte cause neurotic anxiety when she could not control her emotions when she saw the pain and also when Charlotte filed a lawsuit malpractice to her best friend.

### 1.2.2 Cause of Charlotte Moral Anxiety

Moral anxiety disorder is when the threat comes not from the outside world or from the physical world, but of the social world super-ego that has been internalized into us. This moral anxiety is another word of shame, guilt or fear of sanctions. This form of anxiety is the fear of own conscience herself. Guilt or fear of self-Charlotte was when she demanded her own companions. Unstable emotional state when Charlotte has children with brittle bones as well as a mother she must fight for her life.

The despite fear and guilt by demanding friend who accompanied him for this. She knew what the result of the lawsuit. She will be hated by her family, social environment and also her best friend.
Did she believe that, unconditionally? Not just about a rodding surgery but about any action that a good mother would undertake?

I didn’t know if I could even muster the courage to sue for wrongful birth. Saying abstractly that there were some children who shouldn’t be born was hard enough, but this went one step further. This meant saying one particular child—my child—shouldn’t have been born. What kind of mother would face a judge and a jury, and announce that she wished her child had never existed?

Either the kind of mother who didn’t love her daughter all... or the kind of mother who loved her daughter too much. The kind of mother who would say anything and everything if it meant you’d have a better life. (100-101)

She doubted whether the lawsuits she was doing was right. Whether her friend would understand about the current condition and also whether she will forgive me. That conclusion from this quotation, moral anxiety that in natural Charlotte caused because of the demand. Charlotte worried whether she was the mother of good or evil, and whether she is a friend of the worst. That became anxiety experienced Charlotte. Super ego inside Charlotte cannot synchronize with the id that create anxiety and guilt at her daughter and her friend

Guilt at what she does. Charlotte came to church to devote all the feelings experienced during this time in the confessional.

I heard a curtain open, and I stepped up to the empty confessional. I slid open the grate between me and the priest. “Forgive me, Father, for I have sinned.” I said. “It has been three weeks since my last confession.” I took a deep breath. “My daughter is sick,” I said. “Very sick. And I’ve started a lawsuit against the doctor who treated me when I was pregnant. I’m doing it for the money,” I admitted. “But to get it, I have to say that I’d have had an abortion, if I’d known about my baby’s illness earlier.”

There was a viscous silence. “It’s a sin to lie,” the priest said.

“I know... that’s not what brought me to confession today.”
“Then what did?”

“When I say those things,” I whispered, “I’m afraid I might be telling the truth.” (422-423)

Charlotte moral cause of anxiety is the second time she comes to church to confess her sins. Guilt that cause anxiety, expressed in the booth sin in which no priest who heard her confession. In there, Charlotte confessed her sin and fear of sanctions that would be the receipt and errors in her actions made her feel depressed. And the cause of moral anxiety Charlotte can be concluded that the cause of guilt Charlotte demanding malpractice law to her friend.

1.2.3 Cause of Charlotte Reality Anxiety

Charlotte reality cause of anxiety is when she was in the operating room. She saw scalpel and imagine if the knife was splitting her stomach. Fear and anxiety experienced by Charlotte is a natural thing for humans. Fear of danger and anxiety level in accordance with the existing threats in accordance with reality anxiety in Charlotte. In everyday life we call this kind of anxiety as fear.

The operating room was clinical, metallic. A nurse with green eyes—that was all I could see above her mask and below her cap-lifted my gown and swabbed my belly with Betadine. I started to panic as they hung the sterile drape in place. What if I didn’t have enough anesthesia running through the lower half of my body and I felt the scalpel slicing me? What if, in spite of all I’d hoped for, you were born and did not survive? (5)

From the above quote is the cause of fear Charlotte with a knife she was afraid that would dissect her stomach but she was also afraid of the knife will hurt her daughter she had not yet given birth. Fear of something is a very reasonable thing experienced by humans. Charlotte scared because she was worried about her
Daughter. Charlotte fear in the operating room is a cause of anxiety realistic. It is also causes reality anxiety in Charlotte is when she was afraid of the bathroom in her house. Charlotte is not afraid of the bathroom, but it happened that has been experienced in that bathroom.

I didn’t want to go back home, because there, I’d have to see the blood. I imagined it was everywhere-on the shower curtain, the tiled floor, the drain of the bathtub. I pictured myself using a bleach solution and a damp cloth and having to wring it into the sink dozens of times, my hands burning and my eyes scalded, I imagined the water running pink, and even after a solid thirty minutes of cleaning I would still smell the fear of losing you (568).

Charlotte strong personality makes her able to face all the problems of life in nature. But in contrast to the current Charlotte, she was afraid the blood bath house and a cause of anxiety realistic in Charlotte. As in this quotation that Charlotte does not want to return home for fear of the bathroom of her house, she was afraid in the bathroom saw the blood that is reminiscent of the daughter tried to commit suicide.

The fear experienced by Charlotte is a realistic anxiety in getting from the trauma of what happened to her daughter. A mother who saw her daughter committed suicide must have felt fear in things or related to the incident. So, Charlotte realistic cause of anxiety is when she was afraid of childbirth or the fear of the tool that created the surgery and she was afraid of the bathrooms is reminiscent of the events of her daughter committed suicide. A fear that is in charlotte that leads to realistic anxiety.
1.3 The Effect of Charlotte’s Anxiety Towards Her Personality (Character)

1.3.1 Caring

Charlotte is a very caring mother or has a very big concern for their children who suffer from brittle bones. It can be seen from the quote below:

Your sister had been ice skating since, well, since she was your age. She and Piper’s daughter, Emma, took lessons together twice a week, and there was nothing you wanted more than to copy your sister. Skating, however, happened to be a sport you’d never, ever be allowed to try. Once, you’d broken your arm when you were pretending to skate on one foot across the kitchen linoleum in your socks.

“Between my foul language and your dad’s, you’re going to have enough cold, hard cash to buy a plane ticket out of here pretty soon,” I jocked, trying to distract you. “where to? Vegas?” (53)

From the quote it can be explained that the Charlotte as a mother who cares for her daughter. Charlotte forbids her daughter, willow, to skate because she knows it would jeopardize the willow, she could break the bone again to skate. The daughter considers Charlotte as a bad mother because Charlotte always forbid her daughter to do everything, but Charlotte only protect her daughter from an accident that could break bones her daughter. Charlotte was very fond of her daughter, so she does not want her daughter to have a bad event.

In this novel, Jodi Picoult portrayed characters Charlotte so well, the reader can feel what Charlotte’s feel as a mother in this novel. Charlotte does not only cares and overprotective to action in her daughter but also she is also very concerned about the future of her daughter; it can be seen from the quotation below:
“And we’ll pay her with what?” Charlotte snapped. “Come to think of it, how are we going to afford a new car big enough to carry Willow’s chair and walker and crutches, since ours is going on two hundred thousand miles? How are we going to pay off her surgeries, the parts insurances won’t cover? How are we going to make sure her house a handicapped ramp and a kitchen sink low enough for a wheelchair?” (131)

The entire question from Charlotte to her husband is to show how Charlotte concern of Willow’s need. In the quotation above describes Charlotte express her daughter life in the future. A mother always thought the need of her daughter in the day and in the next days. In this novel the author describes the occurrences of Charlotte’s life where he daughter have brittle bones sick since birth. And how Charlotte take care her daughter. The maintenance of Willow sick is very expensive and Charlotte family need a lot of money to take care her. Charlotte was very concerned about her daughter, she thought to get money from the low claims of in the show for her friend, Piper.

“I am,” Charlotte said. “I did. You heard what Marin said. Most of these cases settle out of court anyway. It’s money. Money that we could put to good use for Willow.

“Yeah, and Piper becomes the sacrificial lamb.”

Charlotte got quite. “She has malpractice insurance.”

“I don’t think that protects her against backstabbing by her best friend.”

She drew the sheet around her, sitting up in bed. “She would do it if it was her daughter.”

I stared at her. “I don’t think she would. I don’t think most people would.”

“Well, I don’t care what other people think. Willow’s opinion is the only one that counts.” Charlotte said. (205)
Charlotte demanded Piper with allegations of malpractice on her wrong diagnosis of disease in the suffering willow. Whereas in the quotation, Piper described as a sacrificial lamb. The author uses the metaphor to equate Piper as scapegoat, which means those who blame even though she was innocent. The author makes the characters of Charlotte is good but also evil. Charlotte care for her daughter but also selfish because she betrayed her friendship to get money. Charlotte get a lot of pressure from her husband and the public because her claim against the piper, despite the demands, Charlotte will keep moving forward to win their demands. All the act is done by Charlotte because she as a mother who cares for her daughter’s future.

Marin gates had offered me a brass ring that I never, in my wildest dreams, would have considered but now that she had, how could I not try to grab it? With every future break, with every dollar we moved further into debt, I would be thinking about how I should have reached out.

Sean shook his head. “That’s what I though.”

“I’m thinking of Willow’s future…”

“Well, I’m thinking about here and now. She doesn’t give a shit about money. She cares about whether her parents love her. But that’s not the message she’s going to hear when you get up in that dam’n courtroom.”

“Then you tell me, Sean, what’s the answer? Are we just supposed to sit around and hope Willow stops breaking? Or that you-” I broke off abruptly (276-277).

Charlotte thinks about the future Willow because she received an offer from Marin a lawyer to sue the Piper. Charlotte wants her daughter get better future despite she sacrifices a lot of things. She was just a mother who wants and cares for her daughter’s happiness.
Charlotte characters are cares for her daughter, making her easy to change emotional experience.

1.3.2 Irritable and Grumpy

Effect of caring Charlotte is the daughter Charlotte to become the person irritable and grumpy. Because she had a daughter who suffered from brittle bones, Charlotte could not control her emotions. Charlotte is grumpy something happened does not fit with what he wants to be if there is no match in the heart and mind.

“yeah. We’ve been through that.” I sighed

“It seems to me,” the supervisor said tartly, “that given the option of paying for additional nights in the hospital or an unauthorized ambulance trip, you don’t have much to complain about.”

I felt my cheeks flame. “Well, it seems to me that you are an enormous ass!” I yelled, and I slammed down the phone. I turned around and saw you, marker trailing out of your hand, precariously close to the fabric of the couch cushion. You were twisted like a pretzel, your knee half in the cast still facing forward, your head leaning back over your shoulder so that you could see out the window. (52)

The irritable and grumpy Charlotte when facing a problem in her life.

Although, it comes with what she did to herself as a mother. In quotations above Charlotte angry with the insurance man in her phone. Charlotte angry because she wanted the officer to give compensation for events when and her family on vacation. From, the way of her chat as showed in the quotations above, the researcher knows that Charlotte is irritable when what she wanted does not appropriate to the expectation.
The problems faced by Charlotte made her feel anxious and make him angry and grumpy. Charlotte has a difficult time as a mother to her daughter suffering from brittle bones. She often argued with her husband about the future life of Willow.

“I’m not taking anything away,” I said, stung. “The fact is, she’s going to fall. The fact is, she’s going to break. Don’t cast me as the villain, Sean, just because I’m trying to help her in the long run.”

There was a hesitation. “I know how hard it is,” he said. “I know how much you do for her.”

It was as close as he could come to alluding to the disastrous visit in the lawyer’s office. “I wasn’t complaining.”

“I never said you were. I’m just saying... we knew it wouldn’t be easy, right?”

Yes, we’d known that. But I guess I also hadn’t realized it would ever be quite this hard. “I have to go,” I said, and when Sean said he loved me, I pretended I had not heard.

The chat Charlotte and her husband talked about Willow and broken bones. Charlotte is offended by what was said by her husband. Her husband considered her too much on what will do that to her daughter. Charlotte feels her husband considered her as a bad mother. Emotion in conversation is evident from the above quote.

As a mother, she does anything for her daughter. Anxiety as a mother to her daughter made her irritable and grumpy. Unstable emotions add to the burden of emotion that made him unable to control her emotions.

“Riskier for whom?” I said, my face growing hot. “I paid tuition to have my daughter here. Kate, you know damn well you can’t tell me she’s not welcome.”
“I’m happy to refund you tuition for the months she’s missed. And I would never tell you that Willow’s not welcome—we love her, and we’ve missed her. We just want to make sure she’s safe.” She shook her head. “Look at it from our point of view. Next year, when Willow’s in kindergarten, she’ll have a full-time aide.

We don’t have that resource here.”

Speechless-funning— I strode down to hall to where Miss Sylvia was still waiting with you, watching you show off the cast’s velcro. “We have to go,” I said, blinking back tears. (144)

The impact of uncontrolled emotions to herself or others made her irritable and grumpy. The above conversation between Charlotte and teacher of her daughter. In this situation, Charlotte irritable and grumpy to the teacher of her daughter. She was offended and angry because her daughter's school-related activities. Teacher felt willow could not go to school here because it will make her the danger. As parents whose daughter was rejected for the school, Charlotte felt offended and angry on that in talking about her teacher. The third quotation from above shows Charlotte is irritable and angry is of chatter that could not satisfy her, to urge in her to make she pull out her emotions.

1.3.3 **Ambitious Women**

The next effect from personality (character) Charlotte is Ambitious women. As in the quotation below:

I would win this lawsuit, and with the money, I’d take you to see the Paralympics. I’d buy you a sports wheelchair, a service dog. I’d fly you halfway around the world to introduce you to people who, like you, beat the odds to become someone bigger than anyone ever expected. I would prove to you that being different isn’t a death sentence but a call to arms. Yes, you would continue to break: not bones but barriers (566).
Charlotte is an ambitious woman. She is ambitious as a mother to complete all those need and the necessary’s Willow. The above quotation, Charlotte ambition is to win a lawsuit over Willow, because by winning the demands she can get the money to provide the needs of Willow now or in the future.

Charlotte wants something she could not get with her condition now, she is already bankrupt to get the needs of Willow since she was born because all the broken bones. Therefore, she made plans to sue her friend Piper, even with that she would lose her best friend. Ambitious to make and win the demands it made her change and the loss of loved ones even all disappointed in herself. Charlotte lost their identity once for an ambition as a mother who wants to make her happy by fulfilling their needs that cannot get it over the years.

The author makes the readers feeling trapped between the supporting characters Charlotte or condemns what was done Charlotte. The author describes the role of a mother to do anything for her daughter. If all mothers would does something like that for her daughter? The author tries reader Charlotte characters delve deeper to get a decent explanation of whether Charlotte as a mother, a wife and a good friend or even vice versa.